



**Zorb Sports is a physical activity, and like all activities there are some risks!**  
**Zorb Sports Staff are all police checked (DBS) and fully qualified.**  
**Zorb Sports are fully insured.**

**\* Please note that all participants using the inflatable zorbs do so at their own risk \***

### **1.0) Website**

1.1) The website ([www.zorb-sports.com](http://www.zorb-sports.com)) is operated by 'Zorb Sports'

1.2) All users are welcome to access the 'Zorb Sports' Website ([www.zorb-sports.com](http://www.zorb-sports.com)) and use freely

1.3) All users must not show:

i) Any inappropriate language or disrespect towards 'Zorb Sports' and their website ([www.zorb-sports.com](http://www.zorb-sports.com))

ii) Any inappropriate language or disrespect towards other users (Staff)(General Public) on the 'Zorb Sports' website ([www.zorb-sports.com](http://www.zorb-sports.com))

1.4) You are not allowed to scrape the site, create a database based on its contents or do anything similar, hack or attempt to breach security or interfere with the proper working of the Site, use the Site for anything illegal or immoral, including the sending of any content that is unlawful, threatening, abusive, libellous, pornographic, obscene, vulgar, indecent, offensive or which infringes intellectual property rights or the rights of any person, use the Site to transmit any data that contains viruses, trojan horses, worms, time-bombs, key-stroke loggers, spyware, adware or any other harmful programs or similar computer code, or create links to the Site from any other website without 'Zorb Sports' prior written permission

### **2.0) Social Site**

2.1) The social site (Facebook)(Twitter)(Instagram)(Youtube) is operated by 'Zorb Sports'

2.2) All users are welcome to access the 'Zorb Sports' social site (Facebook)(Twitter)(Instagram)(Youtube) and use freely

2.3) All users must not show:

i) Any inappropriate language or disrespect towards 'Zorb Sports' and their social site (Facebook)(Twitter)(Instagram)(Youtube)

ii) Any inappropriate language or disrespect towards other users (Staff)(General Public) on the 'Zorb Sports' social site (Facebook)(Twitter)(Instagram)(Youtube)

### **3.0) Privacy**

3.1) 'Zorb Sports' take your privacy rights very seriously. Please read our Privacy Policy to understand how we use and look after the information you provide to us.

### **4.0) Communication**

4.1) All communication from users towards (Website)(Social sites)(Staff) must be respectful and appropriate

4.2) 'Zorb Sports' allows users to communicate via Phone/e-mail/Social sites

4.3) If any user shows aggression or inappropriate language

i) Towards any of Zorb Sports (Staff)(Website)(Social Sites) they will be blocked and banned from any further use

ii) Towards any Zorb Sports staff in person they will be properly reported if necessary and the session of which they are running (Team Building, Birthday Party, Fairs/Tournaments, Charity Event) will be terminated and NO refund or partial refund will be available

### **5.0) Services**

5.1) Zorb Sports offer their services for

- i) Team Building
- ii) Charity Events
- iii) Fundraisers
- iv) Children's Birthday Parties
- v) Attractions at Fairs/Tournaments
- vi) Or for just a good time with a group of friends

### **6.0) Booking**

6.1) To Book

- i) Zorb Sports for a Team Building session (Football Team) you must contact 'Zorb Sports' via phone/email
- ii) Zorb Sports for a Charity Event you must contact 'Zorb Sports' via phone/email
- iii) Zorb Sports for a Fundraiser you must contact 'Zorb Sports' via phone/email
- iv) Zorb Sports for a Children's Birthday Party you must contact 'Zorb Sports' via phone/email
- v) Zorb Sports at your Fair/Tournament you must contact 'Zorb Sports' via phone/email

## 6.2) For Charity Events, Fundraisers, Fairs and Tournaments

- i) Zorb Sports will either be paid in full (as agreed price from both parties 'Zorb Sports and hirer) before the start of their session via bank transfer and all profits from the time booked will be paid to the hirer as agreed on signed paperwork either by bank transfer or on the day in cash (Zorb Sports does NOT accept or write cheques)
- ii) Zorb Sports will keep all profits from the time booked and make a donation from an agreed paperwork signed by both parties from 'Zorb Sports' and the Hirer

## 6.3) For Team Building(Football Teams) and Birthday Parties

- i) A booking form must be filled in correctly by the hirer
- ii) Once the booking form has been checked and passed on successfully a deposit of £50 must be paid via bank transfer by the hirer (cheques NOT accepted)
- iii) If the the hirer wishes to pay in full they can (deposit is deducted from final balance)
- iv) Once the booking form and payment (minimum payment of £50 which is non refundable) has been received a confirmation email will be sent via email to confirm your booking is secure and safe
- v) If the hirer paid only the deposit (£50 which is non refundable) the outstanding balance must be paid in full 10 days prior to the start date of the session (deposit is deducted from final balance)
- vi) In the unlikely event that you wish to cancel your booking, a minimum of 72 hours notice must be given
- vii) If an alternate date or time is required, a minimum of 72 hours notice must be given so we can check for availability

## 7.0) Disclaimer and Photo Consent

7.1) ALL participants for Team Building(Football Teams) and Birthday Parties MUST fill in a Disclaimer and Photo Consent Form before participating with in the session

7.2) If anyone fails to fill in a Disclaimer and Photo Consent Form then unfortunately you will not be able to participate with in the session

7.3) For Charity Events, Fundraisers, Fairs and Tournaments, a Disclaimer and Photo Consent form will NOT be needed to be filled in

- i) The hirer will take full responsibility for Disclaimers
- ii) And Photos will still be taken ONLY when agreed with the hirer

## 8.0) Hirer

8.1) For Team Building(Football Teams) and Birthday Parties

- i) It is the hirer's (of Zorb Sports) job to let all participants and parents/guardians know to turn up 10 minutes prior to the start of the session
- ii) Bring Disclaimers and Photo Consent Forms already filled in correctly to save time
- iii) Be in control of the group, and responsibly on site at all times

8.2) The session will be terminated for

- i) miss use of equipment
- ii) the session being deemed unsafe by a member of Zorb Sports staff
- iii) inappropriate language and aggressive behaviour has been shown to a member of Zorb Sports Staff

8.3) NO refunds or partial refunds will be given once the session has been fully completed or any of the above(8.2) behaviours has occurred during the session

## 9.0) Injury

9.1) Please note that all participants using the inflatable zorbs do so at their own risk!

9.2) Like all activities and sports there are some risks! Zorb Sports accepts NO responsibility for ANY injury caused to anyone using the equipment!

9.3) Participants will have listened to, read, understood, and will adhere to the rules of Zorb Sports

9.4) Zorb Sports is not suitable for anyone suffering from high blood pressure, any heart or lung conditions, epilepsy, claustrophobia or anyone with any underlying health conditions or injuries.

9.5) Participants will not be under the influence of alcohol or drugs, have any back or neck problems or have had an operation in the last 12 months

9.6) All participants are within the specific age range 8-12 years of age and are within the specific height limits 1.2metres - 1.5metres

9.7) **\* Important Information \***

Zorb Sports is not suitable for participants with the following health conditions:

- > Heart or Lung conditions
- > Back or neck injuries
- > High blood pressure
- > Epilepsy
- > Claustrophobic
- > Undergoing medical treatment
- > Any serious injuries or surgery in the last 12 Months

9.8) Zorb Sports accepts NO responsibility for ANY injury caused to anyone that is spectating the session!

### **10.0) Lost, Damaged or Stolen Goods**

10.1) Zorb Sports accepts no responsibility for

- i) Lost goods
- ii) Damaged goods
- iii) Stolen goods

10.2) It will be of your own responsibility to look after your own goods

10.3) At Charity Events, Fundraisers, Fairs and Tournaments Zorb Sports 'MAY' offer a storage system to store goods whilst the participants are in the Zorbs

- i) Zorb Sports will still not be held responsible for Lost, Damaged or Stolen Goods!

Our Terms and Conditions was last updated 7/4/2017